

3rd April 2020

Dear Local Ministers,

The Chaplaincy Team are aware that many of you regularly visit Cambridge University Hospital or Royal Papworth Hospital in the pastoral care of members of your fellowship who are inpatients. During these unprecedented times that isn't possible due to COVID-19. Whilst our support is no substitute for the care you would provide we wanted to let you how we might complement the care you offer.

At present we are not visiting bedsides as a matter of routine due to COVID-19. Instead we are contacting patients using bedside telephones and mobiles when we have their permission. If members of fellowship are admitted and would appreciate phone support from ourselves, please obtain their permission and pass on their contact details to us. We will then endeavour to support them in this way during their admission.

Should there be a significant deterioration in someone's health we are able to offer bedside support. This includes patients with COVID-19 and those on ventilators, since we have the appropriate training and safety equipment available. We recognise the emotional pain felt by fellowships and families not able to be present at such a crucial time in the life of their loved one and offer this pastoral care on their behalf.

We offer a 24/7 service: from 08:00-16:00 it is best to call 01223 217769 (if no reply, do leave a clear message on our confidential answer machine.) From 16:00-08:00 call our main hospital switchboard on 01223 245151 and ask for the on call Chaplain. If the need is not urgent you can also email:

chaplaincy@addenbrookes.nhs.uk

In summary, when contacting us about a patient we would need to know their name, a mobile/ bedside number by which we may speak to them, confirmation that permission has been granted to make contact and also your contact details.

Lastly, if we may request your prayers they would be greatly valued as we seek to care for the patients and the staff at these difficult times.

Yours sincerely,



The Revd Mark Stobert, Lead Chaplain

Together-Safe | Kind | Excellent